

# **Scrutiny Review of Communication with the Public About Services and Access To Those Services**

**For presentation to the Overview  
and Scrutiny Committee on  
27 September 2010**

**People  
Excellence  
Openness  
Partnership  
Listening  
Environment**

**The Overview and Scrutiny Committee considered the findings of the review at its meeting on 2 July 2010. Subject to slight amendments to recommendations (p) and (r) the Committee agreed the findings and that the report be forwarded to the Leader of the Council for consideration.**

**This version contains the slight amendments referred to above.**